



Travel

Insurance with medical assistance abroad



Take with you more and better coverage

As a Colsanitas or Medisanitas user, you have travel insurance, a benefit that includes expenses for medical emergencies, international assistance, death by accident in public transportation, travel liability and travel delay, among others. It does not matter how many times you travel as long as every departure is from Colombia, we cover up to 30 days on each trip requesting previous activation.

Know your coverage

- If you are a Colsanitas user, we cover up to €35,000 in the European community and \$35,000 USD in the rest of the world.
- If you are a Medisanitas user, we cover up to €10,000 in the European community and \$10,000 USD in the rest of the world



Remember this is a company optional benefit not included on the medical prepaid plan.

The insurance also includes Medical assistance for COVID-19 produced by the SARS-COV2 virus*

**Included within the medical assistance limit.*

Do you wish to extend your coverage?

If you wish to extend your travel days coverage (more than 30 days) or insure a travel companion that doesn't have a prepaid medical contract with Colsanitas or Medisanitas*, before traveling make sure to send an e-mail to COL.asesorseguros3@ajg.com and within the next 24 business hours, you'll be receiving an answer to your request.



*The Coverage Extension Services are additional services to the ones offered by Prepaid Medicine Colsanitas Company S.A. and Medisanitas S.A. Prepaid Medicine Company under their prepaid medical contracts. These Coverage Extension Services are acquired by the user's insurance company of choice and is the responsibility of the contracting issuance of the policy, attention and payment of claims, among other aspects. Excluding and exonerating Colsanitas and Medisanitas from all liability in relation to these Coverage Extension Services, since they are outside the contractual relationship that may exist between the user and the Insurance Company under their Coverage Extension Services.

Activate your insurance plan

1

Through Maria Paula, your virtual assistant on WhatsApp +57 (310) 3107676, Colsanitas.com chat or Facebook Messenger chat Colsanitas Medicina Prepagada. Colsanitas App, under my insurance, special elderly office (over 60 years old, attention hours from Monday to Friday from 8:00 a.m. to 6:00 p.m. and Saturdays from 8:00 a.m. to 02:00 p.m.) or calling Colsanitas en Línea: (601) 487 1920 - Nationwide 01 8000 979020 (Option 5 and then 2).

2

Provide the following information:

- First and last names of the users that are traveling
- Identification number registered on your prepaid medical contract
- In case of emergency: name, phone number and e-mail of a contact in Colombia

After activating the Travel Insurance, we will send to your registered e-mail the confirmation and the documents with the coverage and details. Remember this document also works for any consular or immigration procedures.

How to access the coverage?

Have your passport and flight tickets; the Center of Assistance may require them

Contact the phone number corresponding to the country you are located or from anywhere in the world:



Bogotá: + 57 60 1 5897463

Colombia: 18005190557

United States of America (USA): 18003705753

México: + 52 800 5220216

Spain: + 34 900838012

Brasil: + 55 800 8782469

Rest of the world: 18003705753

Travel operator WTA: +1 863 2041965



Follow the instructions of the operator in charge of international operations.